## ISO/Lean/Quality/Six Sigma

## <u>ISO</u>

- AS 9100-2004 Management Overview
- Implementing AS 9100-2004 Workshop
- Implementing ISO TS 16949-2002 Workshop
- Implementing ISO 9001-2008 Workshop
- Implementing ISO 13485-2003 Workshop
- Implementing ISO 14001-2004 Management Overview
- Implementing ISO 14001-2004 Workshop
- ISO 9001-2000
- ISO 9001 Quality Management System
- ISO 9001-2008 Internal Auditor Workshop
- ISO 9001-2008 Management Overview
- ISO 13485-2003 Management Overview
- ISO 13485 Medical Device Standard
- ISO 14001 Executive Overview
- ISO 14001 Environmental Management System—Responsible Care
- ISO 14001 Environmental Management Systems—Construction Projects
- ISO 14001 Integrating QMS—Automotive

Industry

- ISO 14001-2004 Internal Auditor Workshop
- ISO 14001-2004 Management Overview
- ISO 16949 Automotive Standards
- ISO 17025 Calibration Laboratories
- ISO 18001 Accident Reduction and Prevention
- ISO 20000 IT Service Management
- ISO 27001 IT Security Techniques
- ISO 29001 Petrochemical Industry
- ISO TS 16949-2002 Internal Auditor Workshop
- ISO TS 16949-2002 Management Overview
- Understanding ISO TS 16949-2002
- Understanding ISO 9001-2008

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# ISO/Lean/Quality/Six Sigma (continued)

## <u>Lean</u>

- 3P's
- 5S
- 5S for Office
- 8 Deadly Wastes
- Advanced Lean: Kaizen
- Autonomous Maintenance
- Business Process Reengineering
- Cost of Poor Quality COPQ
- Creating Continuous Flow
- Design Thinking
- Heijunka
- Hoshin-Kanri: Aligning Strategy and Operations
- Implementing pull systems
- Jidoka
- Kaizen
- Kaizen: Conducting a Lean Improvement On-site
- Kanban
- Kata
- Lean Accounting
- Lean Bronze Certification (silver, gold)
- Lean Bronze Test Prep and Lean Foundations
- Lean Engineering
- Lean ERP
- Lean Finance
- Lean Government
- Lean Health Care
- Lean IT
- Lean Management Systems
- Lean Manufacturing
- Lean Marketing
- Lean Maturity Model
- Lean Office and Corporate Assessment
- Lean Overview
- Lean Principles and Tools
- Lean Process and Six Sigma
- Lean Services, Call Center and Banking
- Lean Simulation
- Lean Six Sigma
- Lean Six Sigma Black Belt
- Lean Six Sigma Green Belt
- Lean Six Sigma Yellow Belt
- Lean Tools
- Lean Toolset Overview
- Lean Overview
- Learning to See



- One Piece Flow
- Organization Around Lean: 5S
- SMED/QCO
- Standard work
- Total Productive Maintenance
- TWI Training Within Industry
- Value Stream Mapping

#### **Quality Management System**

- AS9100 Internal Auditor
- AS9100 Lead Auditor
- IATF Gap Analysis
- IATF Internal Auditor
- IATF Lead Auditor
- Implementing AS9100
- Implementing IATF 16949
- Implementing ISO14001
- Implementing ISO9001
- ISO9001 Internal Auditing
- ISO9001 Lead Auditor

### <u>Six Sigma</u>

- Lean and Six Sigma Certification for Sponsors
- Lean Bronze Test Prep and Lean Foundations
- Lean Process and Six Sigma
- Six Sigma Black Belt
- Six Sigma Green Belt
- Six Sigma Green Belt Project
- Six Sigma Master Black Belt
- Six Sigma Overview
- Six Sigma the Human Side of Lean
- Six Sigma White Belt
- Six Sigma Yellow Belt

## ISO/Lean/Quality/Six Sigma (continued)

## <u>Quality</u>

- 5 S Workshop
- 7 Step Corrective Action Process
- Advanced Product Quality Planning (APQP)
  How to Workshop
- Advanced Product Quality Planning (APQP)
   Overview
- Ambiguity Analysis and Design
- Application LM Quality Center v11
- APQP & FMEA for Tooling and Equipment Manufacturing
- APQP, FMEA & Control Plans
- Automotive/Production Core Tools
- Business Improvement Processes
- Capturing Baseline Metrics
- Comprehensive Quality Overview for the Banking Industry
- Continuous Improvement
- Control Planning Workshop
- Control Plans and Planning
- Corrective Action Workshops
- Cost of Quality
- Design FMEA
- Design of Experiments
- Design Verification Plan and Report (DVP&R)
- Developing ST Strategies and Cases
- Effective Problem Solving Corrective Actions, Root Cause Analysis, 8D, 7 Step
- Error Proofing Workshop
- First Piece Inspection
- FMEA Potential Failure Mode and Effects Analysis
- FMEA Workshop
- GDT for Design
- Geometric Dimensioning and Tolerancing (GD&T)
- Introduction to Statistical Process
  Control
- Measurement Systems Analysis (MSA)
- OHSAS 18001
- Point of Cause: Fishbone Diagram and the "Five Whys"

- PPAP Overview
- Problem Identification and Trouble Shooting
- Process FMEA with Control and Reaction Plans
- Process Improvement Simulation
- Process Mapping Workshop
- Production Part Approval Process (PPAP)
- Quality Assurance and Control
- Quality Assurance Fundamentals
- Quality Function Deployment
- Root Cause Analysis
- Seven Wastes: Identifying and Removing "Muda"
- Special Process Assessment
- Statistical Process Control (SPC)
- Sustainability of Value Capture
- The Capability Maturity Model
- Integrated Value Stream Mapping
- Total Productive Maintenance and Reliability
- Voice of the Customer

